

# ZSI SYSTEMS, INC

## Class Attendance Summary

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<b>COURSE</b> Access for Windows-Advanc	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> ACCESS 3	<b>CEU</b> 0.00	<b>HOURS</b> 7.00
<b>TYPE</b> OPSEMINAR		
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 7.00
	<b>Total Attendance</b> 7	<b>Average Capacity</b> 16.00
	<b>No Shows</b> 0 (0.0%)	<b>Utilization</b> 43.8%
	<b>Cancellations</b> 0 (0.0%)	
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 1 (100.0%)	
	<b>Exceeds Expectations</b> 0 (0.0%)	
	<b>Meets Expectations</b> 0 (0.0%)	
	<b>Below Expectations</b> 0 (0.0%)	
	<b>Unsatisfactory</b> 0 (0.0%)	
	<b>Other Ratings</b> 0 (0.0%)	

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<b>COURSE</b> Access for Windows-Interm	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> ACCESS 2	<b>CEU</b> 0.00	<b>HOURS</b> 7.00
<b>TYPE</b> OPSEMINAR		
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 2	<b>Average Attendance</b> 2.50
	<b>Total Attendance</b> 5	<b>Average Capacity</b> 16.00
	<b>No Shows</b> 0 (0.0%)	<b>Utilization</b> 15.6%
	<b>Cancellations</b> 0 (0.0%)	
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 2 (100.0%)	
	<b>Exceeds Expectations</b> 0 (0.0%)	
	<b>Meets Expectations</b> 0 (0.0%)	
	<b>Below Expectations</b> 0 (0.0%)	
	<b>Unsatisfactory</b> 0 (0.0%)	
	<b>Other Ratings</b> 0 (0.0%)	

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<b>COURSE</b> Access for Windows-Intro	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> ACCESS 1	<b>CEU</b> 0.00	<b>HOURS</b> 7.00
<b>TYPE</b> OPSEMINAR		
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 2	<b>Average Attendance</b> 2.00
	<b>Total Attendance</b> 4	<b>Average Capacity</b> 16.00
	<b>No Shows</b> 0 (0.0%)	<b>Utilization</b> 12.5%
	<b>Cancellations</b> 0 (0.0%)	
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 2 (100.0%)	
	<b>Exceeds Expectations</b> 0 (0.0%)	
	<b>Meets Expectations</b> 0 (0.0%)	
	<b>Below Expectations</b> 0 (0.0%)	
	<b>Unsatisfactory</b> 0 (0.0%)	
	<b>Other Ratings</b> 0 (0.0%)	

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<b>COURSE</b> BCLS-C Recertification	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> BCLS RECER	<b>CEU</b> 0.00	<b>HOURS</b> 4.00
<b>TYPE</b> OPSEMINAR		
<b>CERTIFICATION</b> CPR2		

<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 11.00
	<b>Total Attendance</b> 11	<b>Average Capacity</b> 20.00
	<b>No Shows</b> 1 (9.1%)	<b>Utilization</b> 55.0%
	<b>Cancellations</b> 0 (0.0%)	

<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 0 (0.0%)
	<b>Exceeds Expectations</b> 1 (100.0%)
	<b>Meets Expectations</b> 0 (0.0%)
	<b>Below Expectations</b> 0 (0.0%)
	<b>Unsatisfactory</b> 0 (0.0%)
	<b>Other Ratings</b> 0 (0.0%)

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<b>COURSE</b> Conducting Effective Mtgs	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> EFFECTMTGS	<b>CEU</b> 0.00	<b>HOURS</b> 6.00
<b>TYPE</b> OPSEMINAR		

<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 7.00
	<b>Total Attendance</b> 7	<b>Average Capacity</b> 20.00
	<b>No Shows</b> 0 (0.0%)	<b>Utilization</b> 35.0%
	<b>Cancellations</b> 0 (0.0%)	

<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 0 (0.0%)
	<b>Exceeds Expectations</b> 0 (0.0%)
	<b>Meets Expectations</b> 1 (100.0%)
	<b>Below Expectations</b> 0 (0.0%)
	<b>Unsatisfactory</b> 0 (0.0%)
	<b>Other Ratings</b> 0 (0.0%)

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<b>COURSE</b> Disciplining Employees	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> DISCIPLING	<b>CEU</b> 0.00	<b>HOURS</b> 8.00
<b>TYPE</b> OPSEMINAR		

<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 6.00
	<b>Total Attendance</b> 6	<b>Average Capacity</b> 50.00
	<b>No Shows</b> 1 (16.7%)	<b>Utilization</b> 12.0%
	<b>Cancellations</b> 0 (0.0%)	

<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 0 (0.0%)
	<b>Exceeds Expectations</b> 1 (100.0%)
	<b>Meets Expectations</b> 0 (0.0%)
	<b>Below Expectations</b> 0 (0.0%)
	<b>Unsatisfactory</b> 0 (0.0%)
	<b>Other Ratings</b> 0 (0.0%)

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<b>COURSE</b> ILDR Improving Mgr Effect	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 4
<b>CODE</b> ILDR EFFEC	<b>CEU</b> 2.40	<b>HOURS</b> 32.00
<b>TYPE</b> OPSEMINAR		
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 6.00
	<b>Total Attendance</b> 6	<b>Average Capacity</b> 12.00
	<b>No Shows</b> 1 (16.7%)	<b>Utilization</b> 50.0%
	<b>Cancellations</b> 0 (0.0%)	
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 1 (100.0%)	
	<b>Exceeds Expectations</b> 0 (0.0%)	
	<b>Meets Expectations</b> 0 (0.0%)	
	<b>Below Expectations</b> 0 (0.0%)	
	<b>Unsatisfactory</b> 0 (0.0%)	
	<b>Other Ratings</b> 0 (0.0%)	

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<b>COURSE</b> IPS Commun in the Wrkplc	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> IPS COMMUN	<b>CEU</b> 0.00	<b>HOURS</b> 8.00
<b>TYPE</b> OPSEMINAR		
<b>CERTIFICATION</b> INTPERSONL		
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 11.00
	<b>Total Attendance</b> 11	<b>Average Capacity</b> 20.00
	<b>No Shows</b> 0 (0.0%)	<b>Utilization</b> 55.0%
	<b>Cancellations</b> 0 (0.0%)	
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 1 (100.0%)	
	<b>Exceeds Expectations</b> 0 (0.0%)	
	<b>Meets Expectations</b> 0 (0.0%)	
	<b>Below Expectations</b> 0 (0.0%)	
	<b>Unsatisfactory</b> 0 (0.0%)	
	<b>Other Ratings</b> 0 (0.0%)	

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<b>COURSE</b> IPS Criticism, Give/Take	<b>CREDITS</b> 0.00	<b>SESSIONS</b> 1
<b>CODE</b> IPS CRITM	<b>CEU</b> 0.00	<b>HOURS</b> 8.00
<b>TYPE</b> OPSEMINAR		
<b>CERTIFICATION</b> INTPERSONL		
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b> 1	<b>Average Attendance</b> 14.00
	<b>Total Attendance</b> 14	<b>Average Capacity</b> 20.00
	<b>No Shows</b> 0 (0.0%)	<b>Utilization</b> 70.0%
	<b>Cancellations</b> 0 (0.0%)	
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b> 1 (100.0%)	
	<b>Exceeds Expectations</b> 0 (0.0%)	
	<b>Meets Expectations</b> 0 (0.0%)	
	<b>Below Expectations</b> 0 (0.0%)	
	<b>Unsatisfactory</b> 0 (0.0%)	
	<b>Other Ratings</b> 0 (0.0%)	

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<b>COURSE</b>	New Employee Orientation	<b>CREDITS</b>	0.00	<b>SESSIONS</b>	1
<b>CODE</b>	ORIENT	<b>CEU</b>	0.00	<b>HOURS</b>	4.00
<b>TYPE</b>	IHSEMINAR				
<b>CERTIFICATION</b>					
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b>	1		<b>Average Attendance</b>	12.00
	<b>Total Attendance</b>	12		<b>Average Capacity</b>	12.00
	<b>No Shows</b>	0 (0.0%)		<b>Utilization</b>	100.0%
	<b>Cancellations</b>	0 (0.0%)			
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b>	1 (100.0%)			
	<b>Exceeds Expectations</b>	0 (0.0%)			
	<b>Meets Expectations</b>	0 (0.0%)			
	<b>Below Expectations</b>	0 (0.0%)			
	<b>Unsatisfactory</b>	0 (0.0%)			
	<b>Other Ratings</b>	0 (0.0%)			

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<b>COURSE</b>	QCS-Customer Service	<b>CREDITS</b>	0.00	<b>SESSIONS</b>	1
<b>CODE</b>	QCS CUSTSV	<b>CEU</b>	0.00	<b>HOURS</b>	4.00
<b>TYPE</b>	OPSEMINAR				
<b>CERTIFICATION</b>	CUSTSRV				
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b>	1		<b>Average Attendance</b>	6.00
	<b>Total Attendance</b>	6		<b>Average Capacity</b>	20.00
	<b>No Shows</b>	0 (0.0%)		<b>Utilization</b>	30.0%
	<b>Cancellations</b>	0 (0.0%)			
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b>	0 (0.0%)			
	<b>Exceeds Expectations</b>	0 (0.0%)			
	<b>Meets Expectations</b>	0 (0.0%)			
	<b>Below Expectations</b>	1 (100.0%)			
	<b>Unsatisfactory</b>	0 (0.0%)			
	<b>Other Ratings</b>	0 (0.0%)			

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<b>COURSE</b>	TBS Listen to Communicate	<b>CREDITS</b>	0.00	<b>SESSIONS</b>	1
<b>CODE</b>	TBS LISTEN	<b>CEU</b>	0.00	<b>HOURS</b>	4.00
<b>TYPE</b>	OPSEMINAR				
<b>CERTIFICATION</b>	TEAM				
<b>ATTENDANCE TOTALS</b>	<b>Number of Classes</b>	1		<b>Average Attendance</b>	3.00
	<b>Total Attendance</b>	3		<b>Average Capacity</b>	20.00
	<b>No Shows</b>	0 (0.0%)		<b>Utilization</b>	15.0%
	<b>Cancellations</b>	0 (0.0%)			
<b>RATING DISTRIBUTION</b>	<b>Outstanding</b>	0 (0.0%)			
	<b>Exceeds Expectations</b>	0 (0.0%)			
	<b>Meets Expectations</b>	0 (0.0%)			
	<b>Below Expectations</b>	1 (100.0%)			
	<b>Unsatisfactory</b>	0 (0.0%)			
	<b>Other Ratings</b>	0 (0.0%)			

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