

Procedure List

Procedure ID: XQF8AA000000

Subject: Creating ADO Alias

Description: ADO

Confidence: Low

Steps: Creating a Database Alias using ADO
The Microsoft Data Access Components (MDAC) includes ActiveX Data Objects (ADO). ADO contains drivers that enable SalesLogix products to connect to Microsoft SQL Server and Oracle databases. InterBase databases do not support ADO connections.
MS SQL Server Database
If your SalesLogix database uses the MS SQL Server database platform, proceed with the following instructions. If your SalesLogix database uses the Oracle database platform, skip to the next section.
To configure the ADO connection
1 Click Start, point to Programs, point to SalesLogix, then click Support Client or Notification Manager.
2 In the Please log in dialog box, click the Ellipsis button next to the Database box.
3 In the Database Connection Manager dialog box, select [New], then click OK.
4 On the Providertab in the Data Link Properties dialog box, select Microsoft OLE DB Provider for SQL Server, and then click Next.
a In the Select or enter a server name box, select your database server.
b Under Enter information to log onto the server, ensure Use a specific user name and password is selected.
c In the User name box, type the user name used to log on to the server (for example, sysdba).
d In the Password box, type the user password (for example, masterkey).
Passwords are case-sensitive. Make sure you enter the password in lowercase letters.
e Select the Allow saving password check box.
f In the Select the database on the server box, type your database name.
Click Test Connection. If successful, click OK.
If you cannot connect to the database, verify that the settings are correct (passwords are case-sensitive). The database platform service must also be running on your Database Server.
6 To save the information and close the Data Link Properties dialog box, click OK.

Procedure ID: XQF8AA000001

Subject: Changing SQL DB Password

Description: Password

Confidence: Moderate

Steps: MS SQL Server Database
If the server is already registered, you can use SQL Server Enterprise Manager to change the sysdba login password. Do not leave the password blank.
To change the database login password
1 Click Start, point to Programs, point to Microsoft SQL Server, and then click Enterprise Manager.
2 In the SQL Server Enterprise Manager, expand the Security folder.
3 Under Security, select Logins, then click sysdba.
4 In the right pane of the Enterprise Manager, double-click sysdba.
5 In the SQL Server Login Properties dialog box:
a Click the General tab.
b In the Password box, type a new database password (up to 30 characters).
c Click OK.
6 In the Confirm New Password dialog box, type the new password again.
7 Click OK.

Procedure ID: XQF8AA000002

Procedure List

Subject: Install SQL7.0
Description: Install SQL7.0
Confidence: Moderate
Steps: To install SQL Server 7.0
1 Insert the SQL Server 7.0 CD in your computer.
The Setup program starts automatically. If it does not start, browse the CD, locate autorun.exe and double-click it to start the installation.
2 On the first SQL Server screen, click Install SQL Server 7.0 Components.
3 On the next screen, click Database Server - Standard Edition.
The InstallShield wizard loads to assist you with the remainder of the installation.
4 On the Select Install Method screen, click Local Install - Install to the Local Machine, then click Next.
5 On the Welcome screen, click Next.
6 On the Software License Agreement screen, click Yes to accept the agreement.
7 On the User Information screen, type your name and organization. Click Next.
8 On the Setup screen, type your 10-digit CD key, click Next, then click OK.
9 On the Setup Type screen, click Typical, then click Next.
By default, the program files and data files are copied to C:\Mssql7.
10 On the Services Accounts screen:
a Click Customize the settings for each service.
b Under Services, select SQL Server.
c Under Service Settings, select Use the Local System account.
d Under Services, select SQL Server Agent.
e Under Service Settings, select Use a Domain User account.
f Type a Username, Password, and Domain usedtolog on to the server.
g Click Next.
11 On the Start Copying Files screen, click Next.
12 On the Choose Licensing Mode screen, select a per seat or per server (default) license type. Click Continue.
13 On the Licensing screen, click the I agree that option, then click Continue.
Setup starts copying files to the C:\Mssql7 directory. The installation process may take a few minutes to complete.
14 On the Setup Complete screen, click Finish.
15 On the SQL Server screen, click Exit.
After the installation is complete, restart your computer so the new settings take effect.

Procedure ID: **XQF8AA000003**

Subject: Install SQL2000
Description: Install SQL2000
Confidence: Moderate

Procedure List

- Steps:**
- To install SQL Server 2000
 - 1 Insert the SQL Server 2000 CD in your computer.
The Setup program starts automatically. If it does not start, browse the CD, locate autorun.exe and double-click it to start the installation.
 - 2 On the Microsoft SQL Server screen, click SQL Server 2000 Components.
 - 3 On the Install Components screen, click Install Database Server.
The InstallShield wizard loads to assist you with the remainder of the installation.
 - 4 On the Welcome screen, click Next.
 - 5 On the Computer Name screen, verify Local Computer is selected. Click Next.
 - 6 On the Installation Selection screen, verify Create a new instance of SQL Server, or install Client Tools is selected. Click Next.
 - 7 On the User Information screen, type your name and organization. Click Next.
 - 8 On the Software License Agreement screen, click Yes to accept the agreement.
On the Installation Definition screen, select Server and Client Tools. Click Next.
 - 10 On the Instance Name screen, leave Default checked. Click Next.
 - 11 On the Setup Type screen, select Typical, then click Next.
By default, the program files and data files are copied to C:\Program Files\Microsoft SQL Server.
 - 12 In the Services Accounts dialog box:
 - a Click Customize the settings for each service.
 - b Under Services, select SQL Server.
 - c Under Service Settings, select Use the Local System account.
 - d Under Services, select SQL Server Agent.
 - e Under Service Settings, select Use a Domain User account.
 - f Type a Username, Password, and Domain usedtolog on to the server.
 - g Click Next.
 - 13 On the Authentication Mode screen, leave Windows Authentication Mode selected. Click Next.
 - 14 On the Start Copying Files screen, click Next.
 - 15 On the Choose Licensing Mode screen:
 - a Select a per seat or per server (default) license type.
 - b In the devices or processors box, type the number of devices or processors to license.
 - c Click Continue.Setup starts copying files to the C:\Program Files\Microsoft SQL Server directory. The installation process may take a few minutes to complete.
 - 16 On the Setup Complete screen, click Finish.
 - 17 On the SQL Server screen, click Exit.
After the installation is complete, restart your computer so the new settings take effect.

Procedure ID: XQF8AA000004

Subject: On Terminal Server
Description: Install Office2000
Confidence: Moderate